



RMA Form

General Information:

Please sent nothing back without a valid RMA Number! RMA returns have different delivery addresses. We not take responsibility about invalid returns! Inside our Service Area you will find a special Email, you can apply for an RMA Number. Our Service will sent you the Number immediately. First after you have the Number, prepare the RMA Delivery.

Your Contact Data:

Customer Number:

Order Date:

Invoice Number:

RMA Number:

MODEL

SERIALNUMBER

ERROR DESCRIPTION

Please sent all RMA Products in same Package back as you have them received. **Remove all Stickers or Price Patches** and sent complete with Accessories (if necessary)

Attach a Copy of the Invoice with your defective Device. The Address for Returns you will get together with the RMA Number.

Please note, that RMA is for DOA (Dead on Arrival) Devices and commercial Customers only. If you are Consumer and your Device may falls under Warranty, don't use our RMA Form. You can contact your dealer and ask for Repair or Exchange.