



RMA Form

General Information:

Please sent nothing back without a valid RMA Number! Inside our Service Area you will find a special Email, you can ask for an RMA Number. Our Service will sent you that Number immediately. First after you have this Number, prepare the RMA Delivery.

Your Contact Data:

Customer Number:

Order Date:

Invoice Number:

RMA Number:

Model	Serial	Error Description

Please sent all RMA Products in same Package back as you have them received. Remove all Stickers or Price Patches and sent complete with Accessories (if necessary)

Attach a Copy of the Invoice with your defective Device. The Address for Returns you will get together with the RMA Number.

Please note, that RMA is for DOA (Dead on Arrival) Devices and commercial Customers only. If you are Consumer and your Device may falls under Warranty, don't use RMA Form. You can contact our Sales Department and ask for Repair or Exchange.